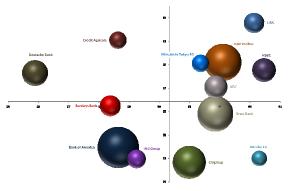
Commercial offering of data processing

and

data analysis services





 Introduction
 Services Data processing Data analysis Special products and services
 Sample charts and tables
 Prices
 References
 Contact

Introduction

Michal Beneš - Consulting

founded in 2008 in Prague, Czech Republic

Service areas:

- Market research analysis and data processing
 - (more than 30 projects/year)
- Market research consultations and advanced statistical analysis
- Development of VBA and SPSS tools
- Teaching of Excel and VBA programming

Services: Data processing

Full project processing of quantitative research data

- Quota control
- Missing values control
- Data cleaning
- Weighting
- Tabulations
 - Including statistical tests proportions and means (see visual examples on next slides)
 - Tabulation based on client's template

4

Services: Data analysis

Following steps:

- Data analysis based on statistical significances
- Presentation preparation
 - Chart creation
- Special statistical procedures
 - Segmentation (Clustering)
 - Factor analysis
 - Correspondence analysis
- Analysis are conducted in SPSS, QPSMR and R

Services: Special products and services

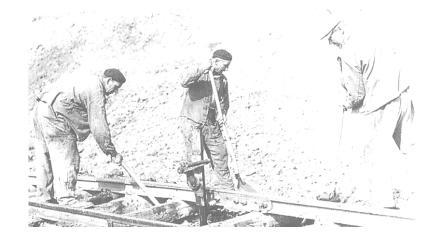
Effectiveness measurement

- Analysis which identifies and measures specific
- Influences on target variable. Based on regression models.
- Please see separate presentation on www.benesconsult.com
- Excel and SPSS programming
 - We can program special **macros** for your
 - frequent **processing tasks**.
 - Please download our free Excel macros from our web page.

Ready to use Excel templates:

- Bubble chart creator (299 EUR excl.VAT)

Sample outputs



Sample table

- Tables are delivered in Excel.
- Each question is reported in separate table, sorted by other key variables.

Header - Important socio-demographic or other main variables (age, gender...)

Colour highlights for statistically different proportions. Above total – green, below total – red. Intensity of colour marks level of statistical significance.

Q8 What is the level of your satisfaction with provided services?

8

Q8 What is the level of your satisfaction? Please, use scale 1-5 for each one of them, 1=completely satisfied, 5=completely dissatisfied BY ((TOTAL + Q10. Gender + Q2. Age category + Q11. City + Q7. Client))

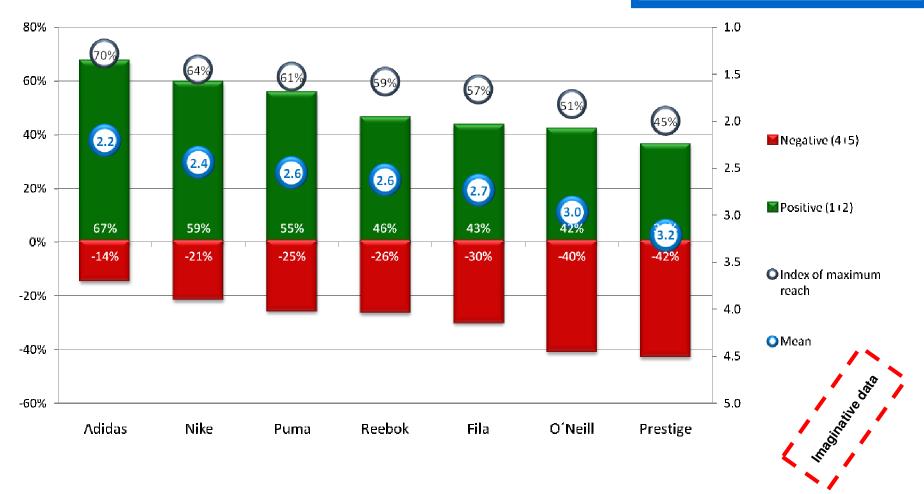
			Gender			/ Age		City					Client		
	Column percentage	s	female	male	21-30/	31-40	41-50	Berlin	Hamburg	München	Fraknfurt	Nürnberg	Stuttgart	yes	no
Q8 What is the level of your satisfaction? Please, use scale 1- 5 for each one of them, 1=completely satisfied, 5=completely dissatisfied	1=completely satisfied	49.5%	50.8%	47.7%	57.7%	51.4%	33.3%	40.0%	31.7%	35.9%	70.0%	63.3%	55.0%	54.3%	43.0%
	2	24.8%	25.0%	24.4%	24.9%	22.9%	26.3%	30.0%	16.7%	34.4%	26.7%	20.0%	20.0%	25.7%	23.5%
	3	15.6%	17.1%	13.4%	12.9%	14.7%	21.1%	18.9%	23.3%	23.4%	3.3%	10.0%	15.0%	15.5%	15.6%
	4	4.0%	3.2%	5.2%	1.5%	6.4%	6.1%	6.7%	8.3%	1.6%	0.0%	4.4%	1.7%	1.6%	7.3%
	5=completely dissatisfied	6.1%	4.0%	9.3%	3.0%	4.6%	13.2%	4.4%	20.0%	4.7%	0.0%	2.2%	8.3%	2.9%	10.6%
Boxes	Top ₁ 2 boxes (1+2)	74.3%	75.8%	72.10	0.0 60	74.30	59.6%	70.0%	48.3%	70.3%	96.7%	83.3%	75.0%	80.0%	66.5%
	Middle (3)	15.6%	17.1%	12.4% - 21.7%			21.1%	18.9%	23.3%	23.4%	3.3%	10.0%	15.0%	15.5%	15.6%
	Bottom 2 boxes (4+5)	10.1%	7.1%			19.3%	11.1%	28.3%	6.3%	0.0%	6.7%	10.0%	4.5%	17.9%	
	Valid N	424	252	z= 0.6	6		114	90	60	64	60	90	60	245	179
	Mean	1.92	1.85				2.39	2.06	2.68	2.05	1.33	1.62	1.88	1.73	2.19
	Median	2	1	2	1	X	2	2	3	2	1	1	1	1	2
	Standard Deviation	1.17	1.07	1.29	.97	1.15	1.35	1.13	1.50	1.05	.54	.99	1.24	.98	1.34
Sum of responses — for easier understanding			ber of respondents and statisti ean, Median, Std.dev. of mean							 Each cell with proportion contains a comment with 95% confidence interval (Simply: what is probably the proportion in a population 					

We also provide tables with proportion tests within groups (eg. man versus women) and means tests.

subgroup).

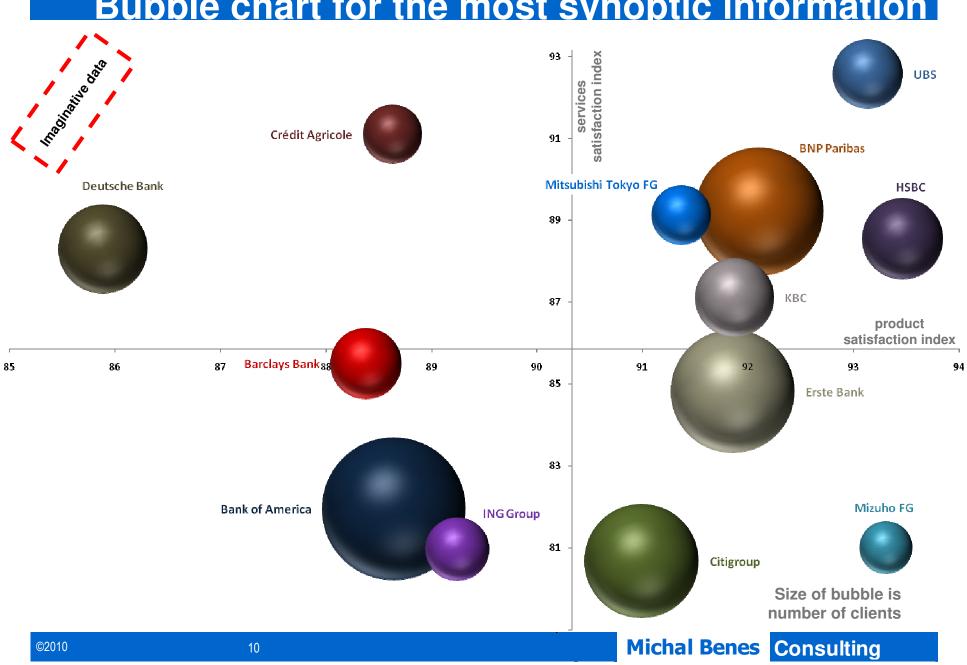
One of the sample bar charts measuring brand performance

Chart shows customer satisfaction with shoe brands.



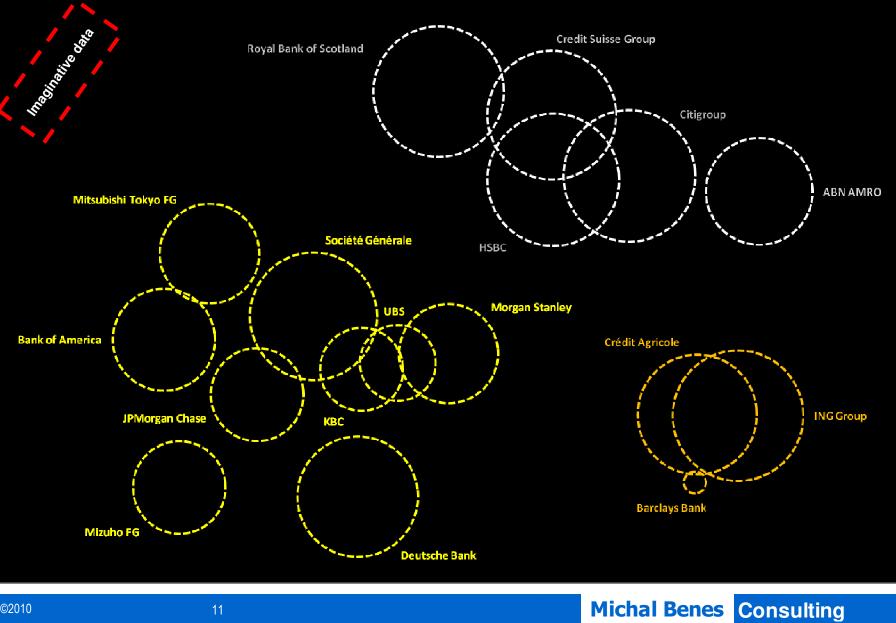
Sample output chart

9



Bubble chart for the most synoptic information

Bubble chart for the most synoptic information

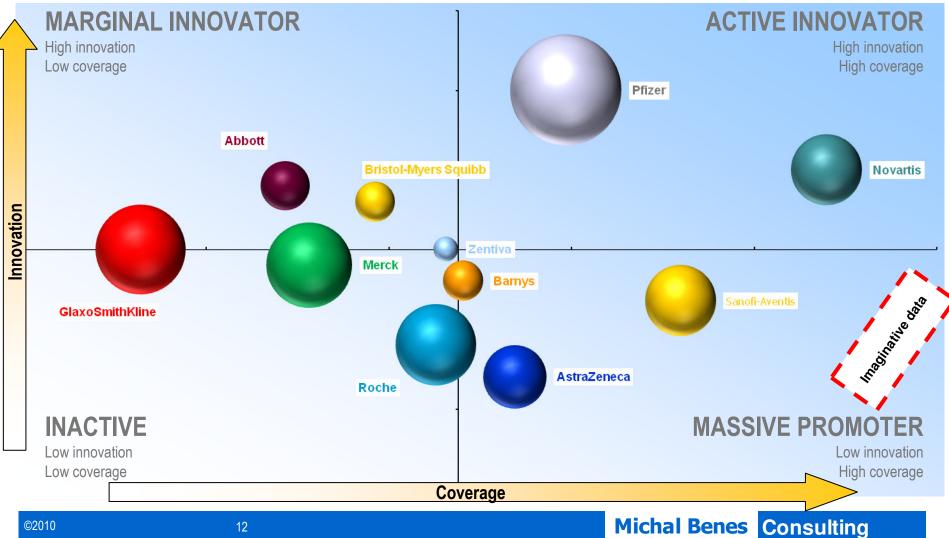


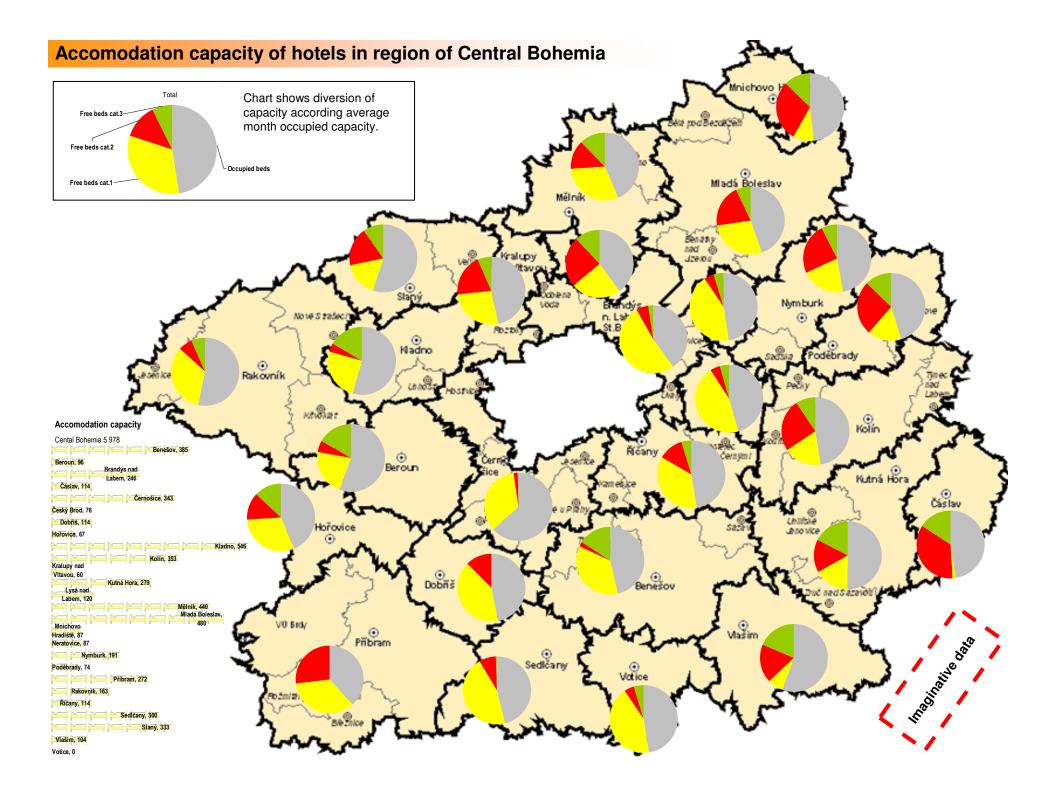
©2010

Sample output and example of recommendation

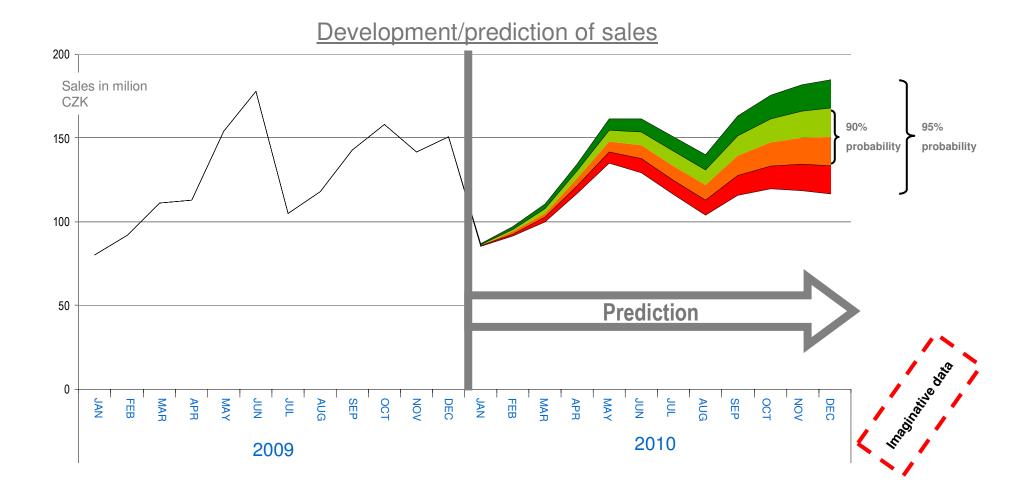
GlaxoSmithKline's strategy should primarily aim to enlarge number of covered states by 10% to reach the average. Innovation is on reliable level.

Chart shows specific strategies of the main manufacturers: Size of bubble = number of active features in the last year. Innovation = % of new feature launched in the last year. Coverage = number of covered states with promotional activity.





Prediction chart with one vear outlook



Prices References Contact





Each project is priced individually, the following price list serves only for general orientation.

 Project calculation 	free
 Project set up 	50 EUR/project
 Data processing (quotas, check, cleaning, weighting) 	20 EUR/hour
 Standard tables export 	290 EUR/project
 Special tables and charting 	30 EUR/hour
 Data analysis, presentation preparation 	40 EUR/hour
 Advanced statistical analysis 	60 EUR/hour
– Consultation	70 EUR/hour

- Delivery terms are negotiable - delivery time for a standard project is 5 working days.

Example calculation:

 Project design: 600 respondents, 30 questions (20 single response, 4 multi response, 1 open ended, 5 sociodemographics).

- Project calculation:

Total	660 EUR
Standard tables export	290 EUR
Data processing	20EUR*16hours = 320 EUR
Project set up	50 EUR

 Output: Tables in Excel with statistical tests (and final data file in SPSS and Excel formats) would be delivered no later than 5 working days from the day after receiving raw data file from the client.

All prices are VAT excluded.













About Michal Beneš



- Present Market Research Consultant
 - Marketing consultation, data management.
 - Highly professional analysis of various business issues.
- Client Executive in The Nielsen Company
 - Analysis based on econometrics models, presentations preparation, price and promotion policy recommendations and consultations in Advanced Analytical & Consulting department.
- Quantitative research analysts in AVE marketing
 - Data analysis in SPSS, preparation of presentations, formulation of recommendations and strategies.
- Faculty of Philosophy, Charles University, Prague
 - Sociology, graduated 2005.

Thank vou 🙂

Mgr. Michal BENEŠ

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